

RETURN POLICY

No returns will be accepted without prior written authorization by Enclosure Guy. A Return Merchandise Authorization Number issued by Enclosure Guy must accompany all returns, and all unauthorized returns will be refused. The return shipment is to be freight prepaid by the Buyer, and under no circumstances shall the buyer deduct the value of the returned merchandise from any remittance due.

All curtain and screen products are custom made to order goods per customer's specified dimensions and are not subject to cancellation except in writing, submitted not later than the third business day pursuant to deposit.

An RMA (return merchandise authorization) number must be obtained prior to returning any product. All returns are subject to manufacturer approval upon receipt and inspection and require that returning party pay freight.